Possible Tools	The Role Of	The Role Of	The Role Of	The Role Of	Implementation Status
Affordable Housing	Residents	Stakeholders	Service Providers	Government	1
Zoning & Ordinances	 Participate in educational opportunities Resident support for zoning change to R-4 Participate in density discussions as a method for maintaining affordability 			 Create additional zoning codes for smaller lots Simplify and communicate current zoning codes Discuss voluntary inclusionary zoning for R-4 developments wanting flexibility of RM-1 	CD/Planning staff drafting R-4 zoning district guidelines for a portion of the West End neighborhood
List of Housing Resources	 Reference list to identify opportunities Share list with neighbors 	• Reference list to identify opportunities to help residents, make improvements	 Reference list to identify gaps and overlap Help maintain, utilize list 	Create a list of resources specific to housing and financing	• Complete; CD staff sharing with residents at March/April association meetings; also on City's webpage
Housing Production - Ownership - Rentals	 Participate in public meetings that discuss and decide housing strategies Educate community of Homestead Exemption Act 	Encourage developers to participate in funding mixed-income housing	 Include mixed-income housing options in future community development plans Offer a range of rental options in each new multi-family construction 	 Define pricing tiers for affordable housing options Market available housing options Complete and communicate affordable housing study recommendations Increase communication of Homestead Exemption 	
Rehabilitation Programs	 Identify properties that need rehabilitation Track and monitor resident led neighborhood improvement projects 	 Collaborate to create innovative funding strategies Identify current nonprofits in this space 	 Greenville Tech rehab partnership Support Program Implementation 	 Strengthen current home owner rehab programs Create a rental rehab program for rental property owners Target resources in specific neighborhoods 	Landlord Assistance Program available for property owner participating in Section 8 program; partnership w/ GHA, CW and City
Land Banking & Land Trusts	 Identify abandoned properties Develop education program	 Create a revolving community development loan fund focused on affordable housing Establish Land Trust 		Research and define best practices for collaboration	Shared equity pilot planned for Mt. Eustis Corners

Neighborhood Vibrancy Taskforce Focus Area Recommendations **Property Maintenance and Code Enforcement**

Possible Tools Property Maintenance	The Role Of Residents	The Role Of Stakeholders	The Role Of Service Providers	The Role Of Government	Implementation Status
Housing Preservation - Rentals - Owners	Track vacated properties	Collaborate to develop simple tracking tools		Offer Landlord incentives for property upkeep Communicate homeowner options for preservation	
Rental Certification Program & Available Rental Database				 Register all rental units Annual Inspections Provide Tenant Training 	
Street Light Repair & Replacement Program	 Identify areas of need Track light repair needs on a quarterly basis and submit to City 			Fund and communicate	Maps w/streetlights given to neighborhood associations for follow- up
Neighborhood Beautification Programs	 Create resident-led initiatives Coordinate more frequent neighborhood clean-ups Coordinate cash-for-trash program 	Support resident-led initiativesTechnical Support	Provide volunteers	 Provide funding via GAP grants Technical Support 	• GAP applications will be due in May
Landlord accountability during rental transfers	Convene a meeting to share best tenant practices		Work with CDC's to train potential tenants	Track and measure	
Housing Vouchers		 Participate in HCV program Participate in rehabilitation programs if needed for small repairs 	Participate in HCV program	Communicate availability	• LAP

Neighborhood Vibrancy Taskforce Focus Area Recommendations

Communications & Resident Engagement

		8			
Possible Tools To Address	The Role Of Residents	The Role Of Stakeholders	The Role Of Service Providers	The Role Of Government	Implementation Status
Neighborhood Master Plans	 Identify missing and needed assets Attend regular public meetings to discuss upcoming development 	Assess opportunities to provide missing services	Respond to missing service needs	Update and communicate	•
Improved Capacity of Neighborhood Associations (NA)	 Participate in RLI (Resident-Led Initiative) Attend NA meetings Create other resident groups Consider 501c3 Use brands to market NA Utilize resources to creatively engage a variety of residents 	 Identify best practices Provide training 	• Sponsor Resident Led Initiatives (RLI)	Funding for training Recognize community groups other than NA	•
Education & Awareness	 Identify areas of interest Communicate tools and options at resident level Provide feedback about the utility and benefit of programs/resources provided 	 Communicate tools Collaborate to expand options 	Communicate and deliver tools Assess and communicate resources needed to better satisfy community demand	 Create a method to communicate resident options Help refer residents to relevant service providers Convene educational sessions for topics of interest 	•
Youth Engagement Programs	 Organize and structure Utilize social media to promote Recruit participants Identify and promote places in the community where youth can recreate, organize 	 Coordinate and sponsor RLI Provide facilitation 	Sponsor programs & RLIProvide volunteers	 Research and communicate best practices Sponsor RLI 	•
Greenville Dreams	 Keep their NA actively engaged Support & participate Attend events Identify future resident leaders 	 Structure & technical support Leadership training Identifying participants 	Sponsor eventsProvide volunteers	 Resource & technical support Collaboration of stakeholders Provide access to leadership training and opportunity Foster leadership development within community 	•
Neighborhood Newspapers	 Create and manage Provide content Gather information Recruit talented residents Copy and distribute (paper and/or electronically) 	Provide resourcesTechnical support	AdvertisementsProvide resources	Provide template Feed useful government news	•

ECONOMIC VITALITY						
Possible Tools	The Role Of	The Role Of	The Role Of	The Role Of	Implementation Status	
To Address	Residents	Stakeholders	Service Providers	Government		
Workforce Development - Education Comp Remedial Skills Bldg - Apprenticeships - Program Database - Employment options for those with felony records	 Participate in skills assessment Advocate for training and development of assets Promote and utilize resources and tools available Provide input about how to improve programs 	 Communicate and connect programs Neighborhood skills assessment 	 Training Intern opportunities Identify employment opportunities Regularly assess, evaluate, and communicate program needs and achievements 	 Communicate and connect government programs Collaborate to optimize communication at the NA level Develop list of available resources 	Completed list of available resources; distributed to neighborhood associations and placed on City website	
Micro Business Development	 Skills Assessments Participate in training opportunities Identify where resident entrepreneurs can address needed services 	 Define available options & tools Collaborate to define a seamless stream of entrepreneurial services 	 Communicate needs and opportunities to NA Collaborate to sponsor startups 	 Develop list of available resources Tracking and communicating opportunities Collaborate to promote a diverse small business incubator 		
Financial Literacy Training	 Identify participants Participate in trainings Spread the word	Provide trainingProvide input for program improvements	Provide training Recommend participants	 Communication of available programs Develop list of available resources 		
Accessing Benefits - Tax Returns - Childcare Credits	Market VITA locationsBenefit Bank					
Commercial Corridor Development	• Advocacy	• Apply for funding/assistance		Communicate Plans		

	X IIICIUSIOII	TI D I OC	TI D I OC	ml p l oc	T 1
Possible Tools	The Role Of	The Role Of	The Role Of	The Role Of	Implementation Status
To Address	Residents	Stakeholders	Service Providers	Government	
Neighborhood Historical Profiles	 Ownership & participation Cataloging stories, data and histories 	Provide resourcesTechnical supportProvide research	Sponsor Technical support	 Assist in organizing & funding Providing technical support Consider Facebook page (or Google/Yahoo Group) for gathering information/photos 	
Neighborhood Branding & Signage	 Utilize and expand as needed brand logos and statements already developed Participation 	 Sponsor Technical support Funding	SponsorProvide volunteersFunding	 Identifying funding options Defining standards 	
Neighborhood Celebrations & Special Events	 Define IDS topics Welcoming Committee to notify new residents about neighborhood history and events Participation Develop Tool Lending Library 	 Communicating Develop an Intentional Dialogue Series (IDS) 	 Communicating events Sponsor IDS Assist with Tool Lending Library (as appropriate for the service provider's goals and programming) 	Planning template for neighborhood events	
Inclusion of Residents on Boards & Commissions	 NA tracking participation Identifying emerging neighborhood leaders 	 Connecting People with opportunities 	Connecting People with opportunities	Communicate information/application availability on City website	
Neighborhood Association Strategic Plans	 Develop strategic plan Advocacy Participation Defining top neighborhood priorities 	 Documenting status of the Neighborhood Associations Technical Assistance 	Sponsoring events	 Funding for 501c3 Technical Assistance 	